

ENVIRONMENTAL LABELING CRITERIA FOR TOURISTIC ACCOMMODATION SERVICES

ARTICLE 1

These criteria have been established under the Environmental Label Regulation dated 19.10.2018 and numbered 30570.

ARTICLE 2

1. "Touristic accommodation" service group comprises the provision of touristic accommodation services with a capacity of at least 10 guest rooms and at least one of the following auxiliary services by the service provider:
 - a) food services;
 - b) leisure or fitness facilities;
 - c) green areas;
 - d) services for singular events such as business conferences, meetings or training events.
2. Transportation services and holiday travels are excluded from the product group of touristic accommodation services
3. Qualifications of facilities included in the group of touristic accommodation services should comply with Regulation on the Certification of Tourism Facilities and Their Qualifications dated 21.06.2005 and numbered 25852.

ARTICLE 3

Within the scope of the criteria, the following definitions shall apply:

- a) Ministry: Ministry of Environment, Urbanisation and Climate Change;
- b) Leisure or Fitness Facilities: Saunas, swimming pools, sports facilities and wellness centre accessible to guests or non-residents or both;
- c) Tourism Facility: Facilities within the scope of tourism investment or where tourism establishment activities are carried out and their details and complementary elements;
- d) Touristic Accommodation Services: Provision, for a fee, of sheltered overnight accommodation in rooms, including at least a bed, and of private or shared sanitary facilities, offered to tourists, travelers and lodgers;
- e) Food services: The provision of breakfast or other meals;
- f) Green areas: Parks, gardens or other outside areas which are open to tourists, travellers and lodgers.

ARTICLE 4

In order to be awarded the Environmental Label, a touristic accommodation service shall fall within the product group 'touristic accommodation' as defined in Article 1 and shall fulfill the requirements of all the criteria in Section A and shall collect at least 20 points from the criteria in Section B.

ARTICLE 5

The Environmental Label criteria and assessment and verification requirements established for the product group 'touristic accommodation' will be valid for 5 (five) years. The criteria may be updated within a five-year period when deemed necessary by the Environmental Labelling Board. The period of validity of the criteria may be extended based on the approval of the Environmental Labelling Board.

ANNEX

ENVIRONMENTAL LABEL CRITERIA

General Management Criteria

Mandatory Criteria

- Criterion 1. Environmental Management System
- Criterion 2. Staff Training
- Criterion 3. Information to Guests
- Criterion 4. General Maintenance
- Criterion 5. Consumption Monitoring

Optional Criteria

- Criterion 23. Environmental Management (≥ 2 points)
- Criterion 24. ISO certification of touristic accommodation facility (≥ 5 points)
- Criterion 25. ISO certification of suppliers (≥ 3.5 points)
- Criterion 26. Environmental and social communication and education (≥ 2 points)
- Criterion 27 Consumption monitoring: Energy and water sub-metering (≥ 2 points)

Energy Criteria

Mandatory Criteria

- Criterion 6. Energy-efficient appliances for space and water heating
- Criterion 7. Energy-efficient air conditioning and air-based heat pumps appliances
- Criterion 8. Energy-efficient lighting
- Criterion 9. Thermoregulation
- Criterion 10. Automatic switching off of HVAC and lighting
- Criterion 11. Outside heating and air conditioning appliances
- Criterion 12. Procurement of electricity from a renewable electricity supplier
- Criterion 13. Use of coal and fuel oil

Optional Criteria

- Criterion 28. Energy-efficient appliances for space and water heating (≥ 3 points)
- Criterion 29. Energy-efficient air conditioning and air-based heat pumps appliances (≥ 3.5 points)
- Criterion 30. Air-based heat pumps up to 100 kW heat output (3 points)
- Criterion 31. Energy-efficient household appliances and lighting (≥ 4 points)
- Criterion 32. Heat recovery (≥ 3 points)
- Criterion 33. Thermoregulation and window insulation (≥ 4 points)
- Criterion 34. Automatic switch-off appliances/devices (≥ 4.5 points)
- Criterion 35. District heating/cooling and cooling from cogeneration/micro-cogeneration (≥ 4 points)
- Criterion 36. Electric hand driers with the proximity sensors (1 point)
- Criterion 37. Space heater emissions (2.5 points)
- Criterion 38. Procurement of electricity from a renewable electricity supplier (4 points)
- Criterion 39. On site self-generation of electricity through renewable energy sources (≥ 5 points)
- Criterion 40. Heating energy from renewable energy sources (≥ 3.5 points)

Criterion 41. Swimming pool heating (≥ 1.5 points)

Water Criteria

Mandatory Criteria

Criterion 14. Efficient water fittings: Bathroom taps and showers

Criterion 15. Efficient water fittings: Toilets and urinals

Criterion 16. Reduction in laundry achieved through reuse of towels and bedclothes

Optional Criteria

Criterion 42. Efficient water fittings: Bathroom taps and showers (3 points)

Criterion 43. Efficient water fittings: Toilets and urinals (≥ 3 points)

Criterion 44. Dishwasher water consumption (2 points)

Criterion 45. Washing machine water consumption (3 points)

Criterion 46. Indications on water hardness (≥ 1.5 points)

Criterion 47. Optimised pool management (≥ 2.5 points)

Criterion 48. Rainwater, greywater and condensate recycling (≥ 6 points)

Criterion 49. Efficient irrigation (≥ 1.5 points)

Criterion 50. Native or non-invasive alien species used in outdoor planting (≥ 2 points)

Waste and Wastewater Criteria

Mandatory Criteria

Criterion 17. Waste prevention: Food service waste reduction plan

Criterion 18. Waste prevention: Disposable items

Criterion 19. Waste sorting and sending for recycling

Optional Criteria

Criterion 51. Paper Products (≥ 5 points)

Criterion 52. Durable goods (≥ 5 points)

Criterion 53. Beverages provision (≥ 2 points)

Criterion 54. Detergents and toiletries procurement (≥ 2 points)

Criterion 55. Used textiles and furniture (2 points)

Criterion 56. Composting (≥ 3 points)

Criterion 57. Wastewater treatment (≥ 3 points)

Other criteria

Mandatory Criteria

Criterion 20. No smoking in common areas and rooms

Criterion 21. Promotion of environmentally preferable means of transport

Criterion 22. Information appearing on the Environmental Label

Optional Criteria

Criterion 58. No smoking in rooms (1 point)

Criterion 59. Social policy (≥ 2 points)

Criterion 60. Maintenance vehicles (1 point)

Criterion 61. Environmentally preferable means of transport offer (≥ 4.5 points)

Criterion 62. Soil surfaces (1 point)

Criterion 63. Local and organic products (≥ 4 points)

Criterion 64. Pesticide avoidance (2 points)

Criterion 65. Reduction of environmental noise (≥ 2 points)

Criterion 66. Additional environmental and social actions (≥ 4 points)

ASSESSMENT AND VERIFICATION REQUIREMENTS

The specific assessment and verification requirements are indicated within each criterion set out in Sections A and B.

Where the applicant is required to provide declarations, documentation, analyses, test reports, or other evidence to show compliance with the criteria, these may originate from the applicant or its supplier(s), etc., as appropriate.

The Ministry recognises the tests performed by laboratories accredited by an accreditation body that is a party to the International Laboratory Accreditation Association (ILAC) - Mutual Recognition Agreement (MRA) according to TS EN ISO/IEC 17025. TÜRKAK accredited organisations can be accessed at <https://secure.turkak.org.tr/kapsam/search>. TS EN ISO/IEC 17025 accreditation condition is not required if it is documented that there is no accredited organisation for the test method, which is mandatory within the scope of evaluation and verification requirements. The applicant must have fulfilled the necessary obligations under the Environmental Law and the current legislation that came into force pursuant to this Law. Accordingly, the applicant is obliged to submit other documents required by the Ministry, such as the EIA Decision, Environmental Permit and License Certificate, Zero Waste Certificate, etc.

Where appropriate, the Ministry may require supporting information/documentation and may carry out independent verification.

Technical Evaluation Committee shall carry out an initial on-site visit before awarding the Environmental Label user title and may perform follow-up on-site visits periodically during the award period.

When the administrative regulations such as regulations, communique, etc., specified in the criteria are updated, the relevant legislation that replaces them will be taken into account.

The previous Environmental Label usage period of the Environmental Label user is taken into account for compliance with the criteria for which the transition period is specified as a percentage (%) and year.

Within the scope of the touristic accommodation service for which the Environmental Label application is made, the touristic accommodation services shall meet all obligations in accordance with the

legislation in order for the applicant to be entitled to use the Environmental Label.

The applicant must have fulfilled the necessary obligations under the Environmental Law and the current legislation that came into force pursuant to this Law. Accordingly, the applicant is obliged to submit other documents required by the Ministry, such as the EIA Decision, Environmental Permit and License Certificate, Zero Waste Certificate, etc.

Compliance with the following requirements must be documented:

1. The physical structure respects laws, regulations and local regulations regarding energy efficiency and thermal insulation, water sources, water treatment and wastewater disposal, waste collection and disposal, maintenance and servicing of equipment, safety and health dispositions and any relevant laws or regulations of the area related to landscape and biodiversity conservation.
2. The enterprise is registered, as required by laws, regulations and local regulations and its staff are legally employed and insured. For this purpose, staff shall have a national legal written contract, shall be paid at least the national or regional minimum wage set by collective agreements (in the absence of collective agreements, the staff shall be paid at least the legal national or regional minimum wage), and shall have working hours complying with the national Law.

The applicant shall declare and demonstrate the service's compliance with those requirements, using independent verification or documentary evidence (e.g. construction license/authorisation, construction registration certificate, statements of employee's registration in the national insurance system, etc.). During the on-site visit, the Ministry or the Technical Evaluation Committee may conduct direct staff interviews.

SECTION A

GENERAL MANAGEMENT

Criterion 1. Environmental Management System

The touristic accommodation shall set the basis of an Environmental Management System by implementing the following components:

- a) An environmental policy identifying the most relevant environmental aspects regarding energy, water and waste relevant to the accommodation,
- b) A precise action plan establishing targets on environmental performance regarding identified environmental aspects, which shall be set at least every 2 years, taking into consideration Environmental Label criteria,
- c) An internal evaluation process allows verifying at least yearly organisation performances with regard to the targets defined in the action program and setting correction actions if needed.
- d) Facility management; Assigning an internal environmental manager to ensure effective implementation and management of the system as an Environmental Label user.
- e) Food Waste Prevention Plan within the framework of the "Zero Waste Regulation",
- f) Registration to the zero waste information system,
- g) Having plans and practices for the disposal of wastewater in an environmentally friendly manner.

When deemed necessary, guest opinions and feedback requested in the 3rd criterion should be taken into

account in the interim evaluation and action plan processes.

Assessment and Verification:

The applicant shall provide a declaration of compliance with this criterion, together with:

- a) A copy of the certified environmental policy,
- b) The action programme,
- c) The evaluation report, which shall be made available to the competent body within 2 years after the application, and the updated version every 2 years,
- d) Food Waste Prevention Plan,
- e) Zero waste certificate.

If the applicant has a TS EN ISO 14001 certificate, the criteria requirements other than d, e and f are deemed to have been met. In case of the existence of TS EN ISO 14001 certificate, the performance report for the targets set in the action plan must be submitted with the application.

Criterion 2. Staff Training

The touristic accommodation shall provide information and training to the staff (including subcontracted external staff), including written procedures or manuals, to ensure the application of environmental measures and to raise awareness of environmentally responsible behaviour in accordance with the mandatory and applicable optional criteria of Environmental Label.

In particular, the following aspects shall be included in the staff training:

- a) The environmental policy and action plan of the touristic accommodation and awareness of the Environmental Label for touristic accommodation;
- b) Energy-saving actions in relation to lights, air conditioning and heating systems;
- c) Water-saving actions in relation to leaks checking, watering, changes of sheets and towels frequency and backwashing pool procedure;
- d) Chemical use minimisation actions in relation to chemical products for cleaning, dishwashing, sanitising, laundry and other special cleaners (e.g. swimming pool backwashing);
- e) Waste reduction and separation actions in relation to disposable items and disposal categories;
- f) Environmentally preferable means of transport available to staff;
- g) According to Criterion 3, the relevant information that staff is required to provide to guests.

Adequate training shall be provided to all new staff within 4 weeks of starting employment and an update on the above-mentioned aspects for all other staff at least once a year.

Assessment and Verification:

The applicant shall provide a declaration of compliance with this criterion, together with details of the training programme, its content, and an indication of which staff have received what training and when. The dates and types of the staff training shall be recorded as evidence that this training update has taken place. In addition, the employee's employment record will be taken into account during the verification process.

Criterion 3. Information to Guests

- a) The touristic accommodation shall also provide information to the guests to ensure the application of environmental measures and to raise awareness of environmentally responsible behaviour in accordance with the mandatory and applicable optional criteria of Environmental Label. That information shall be actively given to the guests in oral or written form at the

reception or in-room and shall include, in particular, the following aspects:

- i. Environmental policy of the touristic accommodation and awareness of the Environmental Label for touristic accommodation;
 - ii. Energy-saving actions in relation to lights, air conditioning and heating systems when the guests leave the room or windows are opened;
 - iii. Water-saving actions in relation to leaks checking and changes of sheets and towels frequency;
 - iv. Waste reduction and separation actions in relation to disposable items, disposal categories and items that shall not be disposed of with the wastewater. In addition, a poster or any other information material which would give advice to reduce food waste shall be displayed in the breakfast and dining rooms;
 - v. Environmentally preferable means of transport available to guests;
 - vi. The touristic accommodation shall provide information to guests on available local touristic points of interest, local guides, local restaurants, markets, craft centres.
 - vii. Informative brochures in the room describing the recyclable waste, waste reduction and waste separation studies topics as well as types of waste.
- b) Guests shall be given a questionnaire, via internet or at premises, asking about their views on the general environmental aspects of the touristic accommodation listed in point (a) and their overall satisfaction with the facilities and services of the touristic accommodation. A clear procedure that records customer comments, complaints, replies given and corrective actions taken shall be in place.

Assessment and Verification:

The applicant shall provide a declaration of compliance with this criterion, together with copies of the information provided for the guests. The applicant shall indicate the procedures in place for distributing and collecting the information and the questionnaire and for taking the feedback into account.

Criterion 4. General Maintenance

Preventative maintenance of appliances/devices shall be carried out at least yearly, or more often if required by Law or relevant manufacturer's instructions. The maintenance shall include the inspection of possible leakage and assurance of the proper functioning at least for energy equipment (e.g. heating, ventilation and air conditioning (HVAC) appliances, refrigeration systems, etc.) and water equipment (e.g. plumbing fixtures, irrigation systems, etc.) at the accommodation premises.

- a) In accordance with the "Regulation on Fluorinated Greenhouse Gases", published in the Official Gazette dated January 4, 2018, and numbered 30291, enterprises using cooling systems must have fulfilled the maintenance and leakage controls of their products or equipment in accordance with the relevant legislation.

All maintenance and leakage control activities have to be registered. The approximate amounts of water leakage from the water product or equipment should also be registered.

Assessment and Verification:

The applicant shall provide a declaration of compliance, together with a brief description of the maintenance programme, details of the persons or companies carrying out the maintenance and the maintenance register. Records of products or equipment for leakage controls should be submitted.

Criterion 5. Consumption Monitoring

The touristic accommodation shall have procedures for collecting and monitoring data monthly or, at least, yearly, on the following aspects as a minimum:

- a) Specific energy use (kWh/guest night and/or kWh/m² (of indoor area).year);
- b) Percentage of final energy use met by renewable energy generated on-site (%);
- c) Water consumption per guest-night (litres/guest-night) including the water used for irrigation and any other activities related to water consumption;
- d) Waste generation per guest-night (kg/guest-night). Food waste and park and garden waste shall be monitored separately (shall be measured);
- e) Consumption of chemical products for cleaning, dishwashing, laundry, sanitising and other special cleaners (e.g. swimming pool backwashing) (kg or litres/guest-night), specifying if they are ready-to-use or undiluted;
- f) Percentage of ISO Type I label products (%) used under the applicable optional criteria of Environmental Label.

Assessment and Verification:

The applicant shall provide a declaration of compliance with this criterion, together with a description of the collecting and monitoring procedures. The touristic accommodation shall report a short summary of the data collected for the above-listed consumption parameters together with the internal evaluation report mentioned in criterion 1, which shall be made available to the Ministry within 2 years after the application and every 2 years.

ENERGY

Criterion 6. Energy Efficient Space Heating and Water Heating Appliances

- a) Water-based space heating appliances installed within the duration of the Environmental Label licence shall:
 - i. have a high-efficiency cogeneration/micro-cogeneration unit as per The Energy Efficiency Law, which came into force by being published in the Official Gazette dated April 18, 2007, and numbered 26510, for the dissemination of devices, cogeneration/micro-cogeneration systems, the Regulations and Communiqués related to this Law and the "National Energy Efficiency Action Plan" which entered into force by being published in the Official Gazette dated January 2, 2018, and numbered 30289, or
 - ii. have seasonal space heating energy efficiency and/or greenhouse gas emission limits in accordance with the values in the following table.

Water-based Space Heater Type	Efficiency Indicator
All space heating appliances except solid biomass boiler heaters and heat pump heaters	Minimum Seasonal Space Heating Energy Efficiency (η_s) \geq 98 %
Solid biomass boiler heaters	Minimum Seasonal Space Heating Energy Efficiency (η_s) \geq 79 %
Heat pump heaters (two options are valid for heat pumps using refrigerants with GWP \leq 2 000, option 2 is	Option 1 - Minimum Seasonal Space Energy Heating Efficiency / Refrigerant GWP values
	$\eta_s \geq 107$ % / [0-500]

mandatory for heat pumps using refrigerants with GWP \leq 2 000)	$\eta_s \geq 110\%$ / [500-1 000]
	$\eta_s \geq 120\%$ / [1 000-2 000]
	Option 2 - Greenhouse gas emission limits
	150 g CO ₂ -equivalent/kWh heating output

- b) Space heating devices installed within the duration of the Environmental Label licence shall comply with the energy efficiency values in accordance with the legislation published by the Ministry of Industry and Technology.
- c) Water heating appliances installed within the duration of the Environmental Label licence shall have at least the following relevant energy efficiency indicators:

Water Heater Type	Energy Efficiency Indicator
All water heaters with a declared load profile \leq S	Energy Class A*
All water heaters except heat pump water heaters, with a declared load profile $>$ S and \leq XXL	Energy Class A*
Heat pump water heaters with a declared load profile $>$ S and \leq XXL	Energy Class A+*
All water heaters with a declared load profile $>$ XXL (3XL and 4XL)	Water heating energy efficiency \geq 131 %**

*As defined in Annex II of the "Communique on Energy Labelling of Water Heaters, Hot Water Tanks and Water Heater and Solar Energy Device Packages (SGM: 2018/2)", which was published in the Official Gazette dated March 28, 2018, and numbered 30374.

** As defined in Annex II of the "Communique on Energy Labelling of Water Heaters, Hot Water Tanks and Water Heater and Solar Energy Device Packages (SGM: 2018/4)", which was published in the Official Gazette dated March 28, 2018, and numbered 30374.

- d) Existing cogeneration/micro-cogeneration units shall comply with The Energy Efficiency Law, which came into force by being published in the Official Gazette dated April 18, 2007, and numbered 26510, for the dissemination of devices, cogeneration/micro-cogeneration systems, the Regulations and Communiques related to this Law and the "National Energy Efficiency Action Plan" which entered into force by being published in the Official Gazette dated January 2, 2018, and numbered 30289.
- e) Existing hot-water boilers fired with liquid or gaseous fuels shall comply with efficiency standards at least equivalent to three stars as stated in "Regulation on the Efficiency Requirements of New Liquid and Gas Fuelled Hot Water Boilers (92/42/AT)" which entered into force after being published in the Official Gazette dated June 5, 2008, and numbered 26897. The efficiency of boilers excluded from the related Regulation shall comply with the manufacturer's instructions and with national and local legislation on efficiency, but for such existing boilers (with the exception of biomass boilers), efficiency lower than 88 % shall not be accepted.

Assessment and Verification:

For requirements (a), (b) and (c) the Environmental Label license holder shall inform the Ministry about the new installation within the duration of the Environmental Label licence of the relevant appliances and provide technical specifications from the manufacturer or the professional technicians responsible

for installation, sale or maintenance of the space and water heaters appliances indicating how the required efficiency is met. Water-based heaters products bearing ISO 14024 Type I labels shall be deemed to comply with requirement (a)(ii). Where products bearing ISO14024 Type I labels are used, the applicant shall provide a copy of the type I label certificate or a copy of the label on the package and indicate the ISO type I label requirements listed in points (a) to (e). For requirements (d) and (e) the applicant shall provide technical specifications from the manufacturer or the professional technicians responsible for installation, sale or maintenance of the space and water heaters appliances indicating how the required efficiency is met.

Criterion 7. Energy Efficient Air Conditioning and Air-Based Heat Pumps Appliances

- a) At least 30% of household air conditioning and air-based heat pumps appliances shall have the following relevant energy classes defined in the "Communique on Energy Labelling of Air Conditioners (SGM/2013-11)" published in the Official Gazette dated December 24, 2013, and numbered 28861.

Type	Energy Efficiency Class (Cooling/Heating)
Monosplit < 3 kW	A ⁺⁺⁺ /A ⁺⁺⁺
Monosplit 3-4 kW	A ⁺⁺⁺ /A ⁺⁺⁺
Monosplit 4-5 kW	A ⁺⁺⁺ /A ⁺⁺
Monosplit 5-6 kW	A ⁺⁺⁺ /A ⁺⁺⁺
Monosplit 6-7 kW	A ⁺⁺ /A ⁺
Monosplit 7-8 kW	A ⁺⁺ /A ⁺
Monosplit > 8 kW	A ⁺⁺ /A ⁺⁺
Multi-split	A ⁺⁺ /A ⁺

- b) Within a maximum of 2 years from the date of the contract:
At least 60% of the household air conditioning and air-based heat pumps appliances in the touristic accommodation facility must comply with the energy efficiency classes in the table above.

Note: These criteria apply to electric air conditioners and air-based pumps with a capacity of < 12 kW if there is no cooling property. This criterion does not apply to appliances that use non-electric energy sources; and that do not use air as a heat transfer medium on one or both sides.

At the point of application of these criteria, the Communiques on energy labelling and environmentally friendly design requirements published by the Ministry of Industry and Technology are taken as the basis.

Assessment and Verification:

The Environmental Label license holder shall inform the Ministry about the new installation of the above-mentioned appliances within the duration of the Environmental Label licence and provide technical specifications from the manufacturer or the professional technicians responsible for installation, sale or maintenance of the air conditioning system, indicating how the required efficiency is met. The license holder shall submit the data and documents (including the relevant invoices) regarding point b within 2 years at the latest from the date of the contract. A list of rooms/common areas meeting the criteria requirements shall be submitted.

Criterion 8. Energy Efficient Lighting

- a) At the date of the Environmental Label licence award:
 - i. At least 40% of all lighting in the touristic accommodation facility shall have at least Class

A as determined in accordance with Annex VI of the "Communiqué on Energy Labelling of Electric Lamps and Lighting Fixtures (SGM-2015/9)" published in the Official Gazette dated February 14, 2015, and numbered 29267.

- ii. At least 50% of the lighting that is situated where the lamps are likely to be turned on for more than 5 hours a day shall have at least Class A as determined in accordance with Annex VI of the "Communiqué on Energy Labelling of Electric Lamps and Lighting Fixtures (SGM-2015/9)" published in the Official Gazette dated February 14, 2015, and numbered 29267.
- b) In a maximum of 2 years from the date of the Environmental Label licence award:
- i. At least 80% of all lighting in the touristic accommodation facility shall have at least Class A as determined in accordance with Annex VI of the "Communiqué on Energy Labelling of Electric Lamps and Lighting Fixtures (SGM-2015/9)" published in the Official Gazette dated February 14, 2015, and numbered 29267.
 - ii. The 100% of the lighting that is situated where the lamps are likely to be turned on for more than 5 hours a day shall have at least Class A as determined in accordance with Annex VI of the "Communiqué on Energy Labelling of Electric Lamps and Lighting Fixtures (SGM-2015/9)" published in the Official Gazette dated February 14, 2015, and numbered 29267.

Note: Percentages are set in reference to the total amount of light fittings suitable to use energy-saving lighting. The targets above do not apply to light fittings whose physical characteristics do not allow the use of energy-saving lighting.

At the point of application of these criteria, the Communiqués on energy labelling and environmentally friendly design requirements published by the Ministry of Industry and Technology are taken as the basis.

Assessment and Verification:

The applicant shall provide to the Ministry written reports indicating the total amount of lamps and luminaires suitable to use energy-saving lighting, operating hours and amount of energy-saving lamps and luminaires with energy-efficient light lamps and luminaires of at least Class A as determined in accordance with Annex VI of the "Communiqué on Energy Labelling of Electric Lamps and Lighting Fixtures (SGM-2015/9)" published in the Official Gazette dated February 14, 2015, and numbered 29267.

The reports shall also include an explanation of the impossibility to substitute lamps and luminaires where physical characteristics do not allow the use of energy-saving lamps and luminaires.

The data regarding point (a) shall be provided at the application date and the data regarding point (b) shall be provided within a maximum of 2 years from the date of the award, respectively.

The physical characteristics which may prevent the use of energy-saving light bulbs may include: decorative lighting requiring specialised lamps and luminaires; dimmable lighting; situations where energy-saving lighting may not be available. Where this is the case, evidence shall be provided to show why energy-saving lamps and luminaires can't be used. This may include, for example, photographic evidence of the type of lighting installed. A list of rooms/common areas meeting the criteria requirements shall be submitted.

Criterion 9. Thermoregulation

The temperature in every common area (for example, restaurants, lounge areas, and conference rooms)

shall be individually regulated within the following designated range:

- i. Common area temperature set point, while in cooling mode, is set at or above 22 °C (+/- 2 °C on customers' request) for the duration of the summer;
- ii. Common area temperature set point, while in heating mode, is set at or below 22 °C (+/- 2 °C on customers' request) for the duration of the winter.

Assessment and Verification:

The applicant shall provide a declaration of compliance with this criterion, together with documentation on the thermoregulatory systems or procedures followed to set the designated temperature ranges.

Criterion 10. Automatic Switching off of HVAC and Lighting

- a) At least 50% (rounded to the next integer) of guest rooms in the touristic accommodation facility shall be equipped with HVAC systems/appliances with an automatic switch-off when windows are opened and when guests leave the room.
- b) At least 50% (rounded to the next integer) of guest rooms in the touristic accommodation facility shall be equipped with automatic systems (e.g. sensors, centralised key/card, etc.) which turn all the lighting off when guests leave the room.

Assessment and Verification:

The applicant must provide information on automatic switching off of HVAC and lighting systems or devices and provide technical specifications from the professional technicians responsible for the installation or maintenance of these systems/devices. A list of rooms/common areas meeting the criteria requirements must be submitted.

Criterion 11. Outside Heating and Air Conditioning Appliances

No outside heating or air conditioning appliances shall be used by the touristic accommodation.

Assessment and Verification:

The applicant shall provide a declaration of compliance with this criterion. This shall be checked during the on-site visit.

Criterion 12. Procurement of Electricity from a Renewable Electricity Supplier

The applicant will obtain some of its electricity from suppliers producing electricity based on renewable energy sources. For this purpose:

Within the scope of touristic accommodation service, the applicant shall contract an electricity tariff that contains obtaining some of the electricity used in the facility from renewable energy sources. Regarding the use of energy obtained from renewable energy sources, the provisions of the "Renewable Energy Source Guarantee Certificate Regulation in the Electricity Market" issued by the Energy Market Regulatory Authority (EMRA), which entered into force with the publication of the Official Gazette dated 14.11.2020 and numbered 31304, shall be taken into account.

Assessment and Verification:

The applicant shall provide a declaration indicating the nature of the renewable energy source(s) and the percentage of electricity supplied from renewable sources, and the list of suppliers where the accommodation is located. In addition, the applicant shall submit the contract made with the supplier(s) from which the renewable energy specified in the criteria is procured.

In addition, if the facility meets some portion of its energy needs from renewable energy sources that it produces with its own means, it is considered that the criterion is met.

Applicants that do not have access to any suppliers offering renewable energy where the accommodation is located shall provide documentary evidence of the lack of access to suppliers offering the electricity tariff described above.

The concept of "renewable energy source(s)" in these criteria has the meaning defined in the Law on the Use of Renewable Energy Resources for the Purpose of Electricity Generation, dated 10/05/2005 and numbered 5346. According to the Law, renewable energy sources (RES) refer to non-fossil energy sources such as hydraulic, wind, solar, geothermal, biomass, gas obtained from biomass (including landfill gas), wave, current energy, and tides.

Criterion 13. Use of Coal and Fuel Oil

No fuel oils having sulphur content higher than 0.1 %, and no coal shall be used as an energy source.

Note: This criterion only applies to touristic accommodations that have an independent heating system.

Assessment and Verification:

The applicant shall provide a declaration of compliance with this criterion, indicating the nature of the energy sources used. This shall be checked during the on-site visit.

WATER

Criterion 14. Efficient Water Fittings: Bathroom Taps and Showers

The average water flow rate of the bathroom taps and showers shall not exceed 8.5 L/min.

Note: Massage-showers are exempt.

Assessment and Verification:

The applicant shall provide a declaration of compliance with this criterion, and relevant documentation, including an explanation on how the touristic accommodation fulfills the criterion (e.g. use of flowmeter or a watch).

The applicant shall provide the technical specifications from the manufacturer or the technical services responsible for the assembly, sale or maintenance of the products. Where other type I label products are used, the applicant shall provide a copy of the ISO 14024 Type I label certificate or a copy of the label on the package and indicate the ISO 14024 Type I label requirements that are like the ones mentioned above.

Criterion 15. Efficient Water Fittings: Toilets and Urinals

Regarding toilets and urinals flushing,

- a) Continuous flushing is not permitted in any urinal at the accommodation.
- b) Toilets shall have an effective toilet flush of ≤ 4.5 L.

Assessment and Verification:

The applicant shall provide a detailed explanation of how the touristic accommodation fulfills this criterion together with appropriate supporting documentation. For requirement (b), the license holder shall inform the Ministry about the new installation within the duration of the Environmental Label licence of toilets together with appropriate supporting documentation. Where products bearing ISO 14024 Type I labels are used, the applicant shall provide a copy of the ISO 14024 Type I label certificate

or a copy of the label on the package and indicate the ISO 14024 Type I label requirements that are like the ones mentioned above.

Criterion 16. Reduction in Laundry Achieved through Reuse of Towels and Bedclothes

The touristic accommodation shall change sheets and towels by default at the frequency established by its environmental action programme that shall be inferior to every day unless requested by Law or national regulations or established by a third-party certification scheme the accommodation service is participating in. More frequent changes shall be only carried out if explicitly requested by guests.

Assessment and Verification:

The applicant shall provide a declaration of compliance with this criterion, together with relevant documentation on the frequency established by the touristic accommodation, or by the third-party certification or by Law or national regulations.

WASTE AND WASTEWATER

Criterion 17. Waste Prevention: Food Service Waste Reduction Plan

Without prejudice to the local or national regulation on the provision of food services:

- a) with the aim to reduce package waste: No single-dose packages for non-perishable foodstuff (e.g. coffee, sugar, chocolate powder (except tea bags)) shall be used for food services;
- b) with the aim to balance package/food waste depending on the season: For all perishable foodstuff (e.g. yoghurt, jams, honey, cold meats, pastries), the touristic accommodation shall manage the provision of food to guests to minimise both food and packaging waste. To achieve this, the touristic accommodation shall follow a documented procedure linked to the action program (criterion 1), which specifies how the food waste/packaging waste balance is optimised based on the number of guests.

Exempted from this criterion: shops and vending machines under the management of the touristic accommodation and single-dose sugar and coffee inside rooms under the condition that the products used for this purpose are fair trade and/or organic certificated.

Assessment and Verification:

The applicant shall provide a declaration of compliance with the criterion and the documented procedure, which outlines how both food and packaging wastes are minimised. Any legislation requiring the use of single-dose products shall also be provided. If applicable, documentation to demonstrate fulfilment of the conditions required for an exemption shall be provided (e.g. take-back declaration and/or organic packaging label). This shall be checked during the on-site visit.

Perishable food is defined as being subject to decay or destruction, usually, food that has been, for example, minimally processed or not otherwise preserved and which relies on refrigerated storage in order to reduce the rate of decay and loss of quality.

Criterion 18. Waste Prevention: Disposable Items

- a) Disposable toiletries items (shower caps, brushes, nail files, shampoos, soaps etc.) shall not be available to guests in rooms unless they are requested by guests, or there is a legal obligation, or it is a requirement of independent quality rating/certification scheme or of hotel chain quality policy the tourism accommodation is a member of.

- b) Disposable food service items (crochery, cutlery, and water jugs) shall not be available to guests in rooms and restaurant/bar service unless the touristic accommodation facility makes an agreement with the licensed facility or Authorised Institution in accordance with the "Packaging Waste Control Regulation", which was published in the Official Gazette dated December 27, 2017, and numbered 30283.
- c) Disposable towels and bed sheets shall not be used in rooms.

Assessment and Verification:

The applicant shall provide a declaration of compliance with this criterion, together with relevant documentation explaining how the criterion is fulfilled. Any legislation or independent quality rating/certification scheme requiring the use of disposable items shall also be provided. This shall be checked during the on-site visit.

Criterion 19. Waste Sorting and Sending for Recycling

- a) Without prejudice to the national regulation on the classification of wastes, in accordance with the "Zero Waste Regulation" published in the Official Gazette dated July 12, 2019, and numbered 30829, adequate containers for waste separation by guests shall be available in the rooms and/or on each floor and/or at a central point of the touristic accommodation.

In addition, it is necessary to obtain a zero waste certificate within the scope of the "Zero Waste Regulation, published in the Official Gazette dated July 12, 2019, and numbered 30829".

- b) Waste shall be separated by the touristic accommodation into the categories required or suggested by the legislation. Hazardous wastes such as toners, inks, refrigerating and electrical equipment, batteries, batteries, energy-saving light bulbs, pharmaceuticals and vegetable oils/mineral oils will be treated with particular care in accordance with the Waste Oil Control Regulation (21.12.2019, RG: 30985), Waste Vegetable Oil Control Regulation (06.06.2015, RG: 29378), Medical Waste Control Regulation (25.01.2017, RG: 29959), Waste Electrical and Electronic Equipment Control Regulation (WEEE) (22.05.2012, RG: 28300), Waste Battery and Accumulator Control Regulation (APAK) (31.08.2004, RG: 25569) and Waste Management Regulation (02.04.2015, RG: 29314).

Assessment and Verification:

The applicant shall provide a declaration of compliance with this criterion, together with an indication of the different categories of waste accepted by the municipalities and/or relevant agreement/contracts with licensed recovery, recycling or disposal companies. In addition, a copy of the "Zero Waste Certificate" obtained from our Ministry should be submitted. Compliance with this criterion shall be checked during the on-site visit.

OTHER CRITERIA

Criterion 20. No Smoking in Common Areas and Rooms

- a) No smoking shall be allowed in any indoor common areas.
- b) No smoking shall be allowed in at least 80 % of guests' rooms or rental accommodations (rounded to the next integer).

Assessment and Verification:

The applicant shall provide a declaration of compliance with this criterion and documentary evidence such as pictures of the "No Smoking" signboards/signs displayed inside the touristic accommodation.

The applicant shall indicate the number of guests' rooms and shall indicate which of these are non-smoking. A list of rooms/common areas meeting the criterion requirements must be submitted.

Criterion 21. Promotion of Environmentally Preferable Means of Transport

- i. Information shall be made available on the website of the accommodation (if available) and on-site to the guests and staff on the following:
 - a) details on environmentally preferable means of transport locally available to arrive/leave the city/village where the touristic accommodation is located (public transportation, bicycles, etc.);
 - b) if available, special offers or agreements with transport agencies that touristic accommodation may offer to guests and staff. (e.g. pick up service, staff collective bus, electric cars, etc.)
- ii. Within the scope of the Bicycle Road Regulation published in the Official Gazette dated December 12, 2019, and numbered 30976, if requested by the relevant administration, an easily accessible bicycle parking station should be established within the construction or parcel, provided that the relevant administration obtains permission from the touristic accommodation service owner, except for the bicycle parking stations allocated in the master plan.

Assessment and Verification:

The applicant shall provide a declaration of compliance with this criterion, together with copies of the information material available e.g. architectural project/situation plan showing the location of the bicycle parking station, website and the promotional brochures etc.

Criterion 22. Information Appearing on the Environmental Label

The facility shall display the Environmental Label logo in a suitable frame (30x30cm) at the entrance of the reception and touristic accommodation facility. The size of the environmental label logo will be 20x20 cm. The following statements should be placed under the environmental label logo in 16 points:

"The use of Environmental Label for the touristic accommodation service provided in this facility has been approved by the Ministry of Environment, Urbanisation and Climate Change in accordance with the Environmental Label Regulation published in the Official Gazette dated 19.10.2018 and numbered 30570 due to its environmental performance."

Assessment and Verification:

The applicant shall provide the visibility design for the logo and expression. Compliance with this criterion shall be checked during the on-site visit.

SECTION B

GENERAL MANAGEMENT

Criterion 23. Environmental Management (≥ 2 points)

An environmental engineer must be employed within the scope of touristic accommodation service (1 point). In addition, the environmental engineer employed by the facility should work on environmental management systems, including the actions in Criterion 1 (1 point).

Assessment and Verification:

The applicant must prove that an environmental engineer is employed. In addition, if the Environmental Engineer is employed in matters within the scope of environmental management systems, the applicant shall provide the necessary documents for this matter. A diploma and job description document shall be provided.

Criterion 24. ISO Certification of the Touristic Accommodation Facility (≥ 5 points)

The touristic accommodation shall be certified according to TS EN ISO 14001 standard (3 points) or certified according to TS EN ISO 50001 standard (2 points).

Assessment and Verification:

The applicant shall provide appropriate evidence of TS EN ISO certifications.

Criterion 25. ISO Certification of the Suppliers (≥ 3.5 points)

At least two of the main suppliers or service providers of the touristic accommodation shall be local and certified according to TS EN ISO 14001 standard (2 points) or certified according to TS EN ISO 50001 standard (1.5 points).

For the purposes of this criterion, a local service supplier is considered to be a supplier located within a 100 kilometres radius of the touristic accommodation.

Assessment and Verification:

The applicant shall provide appropriate evidence of TS EN ISO certifications by at least two of its main suppliers.

Criterion 26. Environmental and Social Communication and Training (≥ 2 points)

- a) The touristic accommodation shall provide environmental communication and training notices on local biodiversity, landscape and nature conservation measures to guests (1 point).
- b) Guest entertainment includes elements of environmental education (e.g. books, animations, events) (1 point).

Assessment and Verification:

The applicant shall provide a detailed explanation of how the touristic accommodation fulfils this criterion, together with appropriate supporting documentation.

Criterion 27. Consumption Monitoring: Energy and Water Sub-Metering (≥ 2 points)

The touristic accommodation shall have energy and water meters installed so as to allow monthly, annually, and at the desired time interval data collection and monitoring on the consumption of different activities and/or machines, such as the following categories (1 point for each category, to a maximum of 2 points):

- a) rooms;
- b) pitches;
- c) laundry service;
- d) kitchen service;
- e) specific machines (e.g. refrigerators, washing machines, heating pumps, etc.).

Assessment and Verification:

The applicant shall provide a detailed explanation of how the touristic accommodation fulfils this criterion, together with a map showing the places where meters are placed.

ENERGY**Criterion 28. Energy Efficient Space Heating and Water Heating Appliances (≥ 3 points)**

The touristic accommodation shall have at least:

- a) A water-based space heating appliance with the ISO 14024 Type I label meeting criteria 6 (a) (1 point);
- b) A space heating system having at least the energy Class A as defined in Annex II of Communiqué on "Energy Labelling of Space Heaters, Combined Heaters, Space Heater, Temperature Control and Solar Energy Device Packages and Combined Heater, Temperature Control and Solar Energy Device Packages" published in the Official Gazette dated March 28, 2018, and numbered 30374 (SGM): 2018/1" (2 points).
- c) A water heating appliance (1 point) with the ISO 14024 Type I label meeting criteria 6 (c) (1 point);

Assessment and Verification:

The applicant shall provide technical specifications from the manufacturer or the professional technicians responsible for installation, sale or maintenance of the space and water heaters appliances indicating how the required efficiency required under criteria 6(a), (b) and (c) is met. Water-based heating products bearing ISO 14024 Type I labels satisfying any of the requirements listed in (a) (ii) shall be deemed to comply. Where products bearing ISO 14024 Type I labels are used, the applicant shall provide a copy of the type I label certificate or a copy of the label on the package.

Criterion 29. Energy Efficient Air Conditioning and Air-Based Heat Pumps Appliances (≥ 3.5 points)

The touristic accommodation shall comply with one of the thresholds:

- a) The energy efficiency of 75 % (rounded to the next whole number) of household air conditioners or air-based heat pumps must be A⁺⁺⁺ (1.5 points);
- b) The energy efficiency of 100 % (rounded to the next whole number) of household air conditioners or air-based heat pumps must be A⁺⁺⁺ (3.5 points).

Assessment and Verification:

The applicant shall provide technical specifications from the manufacturer or the professional technicians responsible for installation, sale or maintenance of the air conditioning system, indicating how the required efficiency is met.

Criterion 30. Air-Based Heat Pumps up to 100 kW Heat Output (3 points)

The touristic accommodation shall have at least an air-based heat pump with the ISO Type I label meeting Criterion 7.

Assessment and Verification:

The applicant shall provide technical specifications from the manufacturer or the professional technicians responsible for installation, sale or maintenance of the air-based heat pump indicating how the required efficiency is met (if applicable). Where heat pump products bearing ISO 14024 Type I labels are used, the applicant shall provide a copy of the type I label certificate or a copy of the label on the package.

Criterion 31. Energy Efficient Household Appliances and Lighting (≥ 4 points)

Touristic accommodation shall have energy-efficient appliances for the following categories (0.5 points or 1 point each of the following categories, to a maximum of 4 points):

- a) Household refrigerating appliances, of which at least 50 % (0.5 points) or 90 % (1 point) (rounded to the next integer) shall be of Class A++ or better as laid down in Annex 4 of the

"Communique on Energy Labelling of Household Cooling Appliances (SGM-2012/4)", published in the Official Gazette dated June 22, 2012, and numbered 28331.

- b) Household electric ovens, of which at least 50 % (0.5 points) or 90 % (1 point) (rounded to the next integer) shall be of Class A++ or better as laid down in Annex 1 of the "Communiqué on Energy Labelling of Household Ovens and Aspirators (SGM-2015/8)", published in the Official Gazette dated January 14, 2015, and numbered 29236.
- c) Household dishwasher, of which at least 50 % (0.5 points) or 90 % (1 point) (rounded to the next integer) shall be of Class A++ or better as laid down in Annex 6 of the "Communique on Energy Labelling of Household Dishwashers (SGM-2012/5)", published in the Official Gazette dated June 22, 2012, and numbered 28331.
- d) Household washing machine, of which at least 50 % (0.5 points) or 90 % (1 point) (rounded to the next integer) shall be of Class A++ or better as laid down in Annex 6 of the "Communiqué on Energy Labelling of Household Washing Machines (SGM-2012/6)", published in the Official Gazette dated June 22, 2012, and numbered 28331.
- e) Office equipment such as computers, displays, imaging equipment, uninterruptible power supplies, enterprise servers of which at least 50 % (0,5 point) or 90 % (1 point) (rounded to the next integer) shall be Energy Star qualified.
- f) Household tumble driers, of which at least 50 % (0.5 points) or 90 % (1 point) (rounded to the next integer) shall be of Class A++ or better as laid down in Annex 6 of the "Communique on Energy Labelling of Household Laundry Driers (SGM-2013/6)", which was published in the Official Gazette dated May 15, 2013, and numbered 28648.
- g) Household vacuum cleaners, of which at least 50 % (0.5 points) or 90 % (1 point) (rounded to the next integer) shall be of Class A++ or better as laid down in Annex 1 of the "Communiqué on Energy Labelling of Vacuum Cleaners (SGM-2015/5)", which was published in the Official Gazette dated January 14, 2015, and numbered 29236.
- h) Household electrical lamps and luminaires, of which at least 50 % (0.5 points) or 90 % (1 point) (rounded to the next integer) shall be of Class A++ or better as laid down in Annex 6 of the "Communique on Energy Labelling of Electric Lamps and Luminaires (SGM-2015/9)" which was published in the Official Gazette dated February 14, 2015, and numbered 29267.

Note: The criterion does not apply to appliances and lighting not covered by the Regulation mentioned for each category (e.g. industrial appliances).

At the point of application of these criteria, the Communiques on energy labelling and environmentally friendly design requirements published by the Ministry of Industry and Technology are taken as the basis.

Assessment and Verification:

The applicant shall provide documentation indicating the energy class (Energy Star certificate for category (e)) of all appliances for the applicable category.

Criterion 32. Heat recovery (≥ 3 points)

The touristic accommodation shall have a heat recovery system for one (1,5 point) or two (3 points) of the following categories: refrigeration systems, ventilators, washing machines, dishwashers, swimming pools, and sanitary wastewater.

Assessment and Verification:

The applicant shall provide a declaration of compliance with this criterion, together with documentation on the heat recovery systems (e.g. copy of the project of the heat recovery systems in place, description

from a technician, etc.).

Criterion 33. Thermoregulation and Window Insulation (≥ 4 points)

- a) The temperature in every guest room shall be regulated by guests within the following designated range (2 points):
 - i. the room temperature, while in cooling mode, is set at or above 22 °C for the duration of the summer;
 - ii. the room temperature, while in heating mode, is set at or below 22 °C for the duration of the winter.
- b) 90 % of windows in heated and/or air-conditioned rooms and common areas shall be insulated with at least double glazing or equivalent (2 points).

Assessment and Verification:

The applicant shall provide a declaration of compliance with this criterion, together with relevant documentation on the thermoregulatory systems or procedures followed to set the designated temperature ranges or windows pictures. An expert declaration shall be provided in the case that window insulation equivalent to multiple glazing is used.

Criterion 34. Automatic Switch off Appliances/Devices (≥ 4.5 points)

- a) 90 % of the guest rooms in the touristic accommodation (rounded to the next integer) shall be equipped with an automatic switch-off of installed HVAC systems when windows are opened and when guests leave the room (1.5 points);
- b) 90 % of the guest rooms in the touristic accommodation (rounded to the next integer) shall be equipped with an automatic system which turns the lights off when guests leave the room (1.5 points);
- c) 90 % of the outside lighting (rounded to the next integer) not needed for security reasons shall be turned off automatically after a defined time or be activated through a proximity sensor (1.5 points).

Assessment and Verification:

The applicant shall provide technical specifications from the professional technicians responsible for the installation or maintenance of these appliances/devices.

Criterion 35. District Heating/Cooling and Cooling from Cogeneration/Micro-Cogeneration (≥ 4 points)

- a) The heating and/or cooling of the touristic accommodation shall be provided by efficient district heating or cooling system. For the purposes of the Environmental Label, this is defined as follows: a district heating or cooling system (e.g. absorption chiller, etc.) using at least 40 % renewable energy, 50 % waste heat, 75 % cogenerated heat or 50 % of a combination of such energy and heat; (2 points).
- b) Cooling of the touristic accommodation shall be provided by a high-efficiency cogeneration/micro-cogeneration unit according to The Energy Efficiency Law, which was published in the Official Gazette dated April 18, 2007, and numbered 26510, the Regulations, Communiqués related to this Law, and the "National Energy Efficiency Action Plan", which was published in the Official Gazette dated January 2, 2018, and numbered 30289 (2 points).

Assessment and Verification:

The applicant shall provide a declaration of compliance with this criterion, together with documentation on the district heating system and/or the cooling system by means of cogeneration/micro-cogeneration.

Criterion 36. Electric Hand Driers with Proximity Sensor (1 point)

All electric hand driers shall be fitted with proximity sensors or have been awarded an ISO 14024 Type I label.

Assessment and Verification:

The applicant shall provide appropriate supporting documentation of how the touristic accommodation fulfils this criterion. Where ISO 14024 Type I label products are used, the applicant shall provide a copy of the ISO 14024 Type I label certificate or a copy of the label on the package.

Criterion 37. Space Heater Emissions (2.5 points)

For space heaters in the touristic accommodation the nitrogen oxide (NO_x) content of the exhaust gas shall not exceed the limit values indicated in the table below, calculated in accordance with the related acts (1.5 points).

Heat Generator Technology	NO_x Emission Limit
Gas Heaters	For water-based heaters equipped with internal combustion engine: 240 mg/kWh GCV energy input For water-based and local heaters equipped with external combustion (boilers): 56 mg/kWh GCV energy input
Liquid Fuel Heaters	For water-based heaters equipped with internal combustion engine: 420 mg/kWh GCV energy input For water-based and local heaters equipped with external combustion (boilers): 120 mg/kWh GCV energy input
Solid Fuel Heaters	Water-based space heaters: 200 mg/Nm ³ at 10 % O ₂ Local space heaters: 200 mg/Nm ³ at 13 % O ₂

For solid fuel boilers and solid fuel local space heaters in the touristic accommodation, the emissions of particulate matter (PM) of the exhaust gas shall not exceed the limit values laid down in the related Regulation.

Note: If the heaters have systems automatically adjusting the burner air setting by measuring flue gas, an additional 1 point is awarded.

Assessment and Verification:

The applicant shall provide technical specifications from the manufacturer or the professional technicians responsible for installation, sale or maintenance of the space heaters appliances indicating how the required efficiency is met. Products bearing ISO 14024 Type I label satisfying the above-mentioned requirements shall be deemed to comply. Where products bearing ISO 14024 Type I labels are used, the applicant shall provide a copy of the ISO 14024 Type I label certificate a copy of the label on the package.

Criterion 38. Procurement of Electricity from a Renewable Electricity Supplier (4 points)

The touristic accommodation shall contract an individual electricity tariff containing 100 % of the electricity from renewable energy sources (4 points).

Assessment and Verification:

The applicant shall declare documents from the electricity supplier(s) indicating the nature of the renewable energy source(s) and proving that they are procured from renewable sources.

Criterion 39. On-Site Self-Generation of Electricity through Renewable Energy Sources (≥ 5 points)

The touristic accommodation shall have on-site electricity generation from renewable energy sources, which may include: photovoltaic (solar panel) or local hydroelectric system, geothermal, local biomass or wind power electricity generation that generates:

- a) at least 10 % of the overall electricity consumption per year (1 point);
- b) at least 20 % of the overall electricity consumption per year (3 points);
- c) at least 50 % of the overall electricity consumption per year (5 points).

For the purposes of this criterion, local biomass is considered to be biomass from a source located within a 160 kilometres radius of the touristic accommodation.

Assessment and Verification:

The applicant shall provide a declaration of compliance with this criterion, together with documentation on the photovoltaic, hydroelectric, geothermal, biomass or wind power system and data on its actual output. In case local biomass is used, the applicant shall provide evidence of the local availability of biomass (e.g. biomass supplier contract). In addition, where a hydroelectric system is used, the applicant shall provide a valid permit/authorisation/concession in line with applicable national laws and regulations. The calculation of the % generated of the overall consumption of the previous year to the application can be used to demonstrate the capacity to fulfil this criterion.

Criterion 40. Heating Energy from Renewable Energy Sources (≥ 3.5 points)

- a) At least 70 % of the total energy used to heat or cool the rooms (1.5 points) and/or to heat sanitary water (1 point) shall come from renewable energy sources.
- b) 100 % of the total energy used to heat or cool the rooms (2 points) and/or to heat sanitary water (1.5 points) shall come from renewable energy sources.

Assessment and Verification:

The applicant shall provide a declaration of compliance with this criterion, together with data on energy consumed and documentation showing that at least 70 % or 100 % of this energy comes from renewable energy sources.

Criterion 41. Swimming Pool Heating (≥ 1.5 points)

- a) At least 50 % of the total energy used to heat swimming pool water shall come from renewable energy sources (1 point).
- b) At least 75 % of the total energy used to heat swimming pool water shall come from renewable energy sources (1.5 points).

Assessment and Verification:

The applicant shall provide a declaration of compliance with this criterion, together with data on the energy consumed in heating swimming pool water and documentation showing the amount of energy used that comes from renewable energy sources.

WATER

Criterion 42. Efficient Water Fittings: Bathroom Taps and Showers (3 points)

The average water flow rate of the showers and bathroom taps shall not exceed 7 litres/min.

Assessment and Verification:

The applicant shall provide a declaration of compliance with this criterion, and relevant documentation, including an explanation on how the touristic accommodation fulfils the criterion (e.g. use of flowmeter or watch).

Criterion 43. Efficient Water Fittings: Toilets and Urinals (≥ 3 points)

- a) Toilets and urinals shall have a flush with a capacity of ≤ 3 litres (1 point).
- b) All urinals shall use a waterless system (2 points).

Assessment and Verification:

The applicant shall provide a detailed explanation of how the touristic accommodation fulfils this criterion, together with appropriate supporting documentation (technical documents, etc.).

Criterion 44. Dishwasher Water Consumption (2 points)

The water consumption of the dishwashers shall be lower or equal to the threshold as laid down in the following table, measured according to the standard TS EN 50242, using the standard cleaning cycle:

Product sub-group	Water consumption (Wt) (litres/cycle)
Household dishwashers with 15 place settings	10
Household dishwashers with 14 place settings	10
Household dishwashers with 13 place settings	10
Household dishwashers with 12 place settings	9
Household dishwashers with 9 place settings	9
Household dishwashers with 6 place settings	7
Household dishwashers with 4 place settings	9.5

Note: This criterion only applies to household dishwashers covered by the "Communique on Environmentally Friendly Design Requirements for Household Dishwashers" published in the Official Gazette dated September 23, 2011, and numbered 28063.

Assessment and Verification:

The applicant shall provide technical specifications from the manufacturer or the professional technicians responsible for installation, sale or maintenance of the dishwashers. 280 total number of standard cleaning cycles per year shall be assumed in the case that only annual consumption is provided.

Criterion 45. Washing Machine Water Consumption (3 points)

The washing machines used within the touristic accommodation by guests and staff or those used by the touristic accommodation laundry service provider shall fulfil at least one of the following requirements:

- a) for household washing machines, their water consumption is lower or equal to the threshold as

defined in the following table, measured according to the standard TS EN 60456, using the standard washing cycle (60 °C cotton program):

Product sub-group	Water consumption (Wt) (litres/cycle)
Household washing machines with a rated capacity of 3 kg	39
Household washing machines with a rated capacity of 3.5 kg	39
Household washing machines with a rated capacity of 4.5 kg	40
Household washing machines with a rated capacity of 5 kg	39
Household washing machines with a rated capacity of 6 kg	37
Household washing machines with a rated capacity of 7 kg	43
Household washing machines with a rated capacity of 8 kg	56

Note: point (a) only applies to household washing machines covered by the "Communiqué on Environmentally Friendly Design Requirements for Household Washing Machines (SGM-2011/18)", which was published in the Official Gazette dated September 23, 2011, and numbered 28063.

- b) for commercial or professional washing machines, they have an average laundry water consumption of 7 litres/ kg of laundry washed.

Assessment and Verification:

The applicant shall provide technical specifications from the manufacturer or the professional technicians responsible for the installation, sale or maintenance of the washing machines. For the purposes of showing compliance with point (a), 220 total number of standard cleaning cycles per year shall be assumed in the case that only annual consumption is provided.

Criterion 46. Indications on Water Hardness (≥ 1.5 points)

The applicant shall fulfil at least one of the following requirements:

- a) in proximity to sanitary areas/washing machines/dishwashers, there shall be displayed explanations about local water hardness to allow better use of detergents by guests and staff (0.5 points);
- b) an automatic dosage system that optimises detergent use according to water hardness shall be used for washing machines/dishwashers used within the touristic accommodation by guests and staff (1.5 points).

Assessment and Verification:

The applicant shall provide a declaration of compliance with this criterion, together with relevant documentation showing how the guest is informed or relevant information on the automatic dosage systems used.

Criterion 47. Optimised Pool Management (≥ 2.5 points)

- a) Heated swimming pools and outside whirlpool shall be covered at night. Non-heated filled swimming pools and outside whirlpools shall be covered when not used for more than a day to reduce evaporation (1 point).
- b) Swimming pools and outside whirlpools shall have an automatic system that optimises chlorine consumption through optimised dosing or use supplementary disinfection methods such as ozonation and UV treatment (0.5 points) or shall be of the natural type that incorporates natural plant-based filtration systems to achieve water purification to the required hygiene standard (1.5 points).

Assessment and Verification:

The applicant shall provide a detailed explanation of how the touristic accommodation fulfils this criterion, together with appropriate supporting documentation (e.g. photographs showing covers, automatic dosage systems or type of pool, documented procedure to use the automatic dosage systems).

Criterion 48. Rainwater, Grey Water and Condensate Recycling (≥ 6 points)

The accommodation shall use the following alternative water sources for non-sanitary and non-drinking purposes in the accommodation facility:

- i. reclaimed water or grey water from laundry and/or showers and/or lavatory sinks (2 points);
- ii. rainwater via rooftop (2 points);
- iii. condensate from HVAC systems (1.5 points);
- iv. condensate recycling (0.5 points);

Assessment and Verification:

The applicant shall provide a detailed explanation of how the touristic accommodation fulfils this criterion, together with photographs showing alternative water distribution systems and appropriate assurances that the sanitary and drinking water supply is kept entirely separate.

Criterion 49. Efficient Irrigation (≥ 1.5 points)

The applicant shall fulfil at least one of the following requirements:

- a) the touristic accommodation shall have a documented procedure for watering outside areas/plants, including details on how watering times have been optimised and water consumption minimised. This may, for example, include no watering of outside areas. (1.5 points);
- b) the touristic accommodation shall use an automatic system that optimises watering times and water consumption for outside areas/plants. (1.5 points).

Assessment and Verification:

The applicant shall provide a detailed explanation of how the touristic accommodation fulfils this criterion, together with appropriate supporting documentation, including details of the documented system/procedure for watering or photographs showing the automatic watering systems.

Criterion 50. Native or Non-Invasive Alien Species Used in Outdoor Planting (≥ 2 points)

The applicant shall fulfil at least one of the following requirements:

During the validity period of the Environmental Label, the vegetation of outdoor areas, including any aquatic vegetation, shall be composed of native and/or non-invasive alien species:

- a) absence of invasive alien species (0.5 points);
- b) exclusively non-invasive alien species (1 point);
- c) native and/or non-invasive alien species (1.5 points);
- d) exclusively native species (2 points).

For the purposes of this Environmental Label, native species means plant species that occur naturally in the country.

Non-invasive species means plant species that do not naturally occur in the country and for which there is no evidence that they reproduce, establish and spread easily or that they may have negative impacts on native biodiversity.

Assessment and Verification:

The applicant shall provide the relevant specification of how the touristic accommodation fulfils this criterion, together with appropriate supporting documentation by an expert.

WASTE AND WASTEWATER

Criterion 51. Paper Products (≥ 5 points)

90 % of the following categories of paper products used shall have been awarded the ISO 14024 Type I label (0.5 points for each of the following categories, to a maximum of 5 points):

- a) toilet paper;
- b) tissue paper;
- c) office paper;
- d) printed paper;
- e) converted paper (e.g. envelopes).

Note: If one of the products labelled within the scope of the Environmental Label Regulation is used, 2 full points are given per product.

Assessment and Verification:

The applicant shall provide data and documentation (including relevant invoices) indicating the quantities of such products used and the quantities that have an Environmental Label. Where Tissue Papers having Environmental Label are used, the applicant shall provide a copy of the Environmental Label certificate or a copy of the label on the package. Where products bearing other ISO 14024 Type I labels are used, the applicant shall provide a copy of the type I label certificate or a copy of the label on the package.

Criterion 52. Durable Goods (≥ 5 points)

At least 40 % (rounded to the next integer) of at least one of the following categories of durable goods present in the touristic accommodation shall have other ISO 14024 Type I label (1 point for each category, to a maximum of 5 points):

- a) bed-linen, towels and table clothes;
- b) computers;
- c) televisions;
- d) bed mattresses;
- e) wooden furniture;

- f) vacuum cleaners;
- g) ceramic products (floor coverings);
- h) imaging equipment.

Note: If one of the products labelled within the scope of the Environmental Label Regulation is used, 2 full points are given per product.

Assessment and Verification:

The applicant shall provide data and documentation indicating the quantities of such products owned and the quantities that have an ISO 14024 Type I label. Where Textile Products and Ceramic Covering having Environmental Label are used, the applicant shall provide a copy of the Environmental Label certificate or a copy of the label on the package. Where products bearing other ISO 14024 Type I labels are used, the applicant shall provide a copy of the type I label certificate or a copy of the label on the package.

Criterion 53. Beverages Provision (≥ 2 points)

If beverages are offered (e.g. bar/restaurant service, shops and vending machines) under the ownership or the direct management of the touristic accommodation, at least 50 % (1 point) or 70 % (2 points) of the beverages provision shall be on returnable/refillable containers.

Assessment and Verification:

The applicant shall provide a detailed explanation of how the touristic accommodation fulfils this criterion, together with appropriate supporting documentation if relevant.

Criterion 54. Detergents and Toiletries Procurement (≥ 2 points)

At least 80 % (purchased volume or weight) of at least one of the following detergent and toiletry categories used by the touristic accommodation shall have other ISO 14024 Type I label (0.5 points for each category, to a maximum of 2 points):

- a) hand dishwashing detergents;
- b) detergents for dishwashers;
- c) laundry detergent;
- d) all-purpose cleaners;
- e) sanitary detergents;
- f) soaps and shampoos;
- g) hair conditioner.

Assessment and Verification

The applicant shall provide data and documentation indicating the quantities of such products owned and the quantities that have an ISO 14024 Type I label. Where products bearing other ISO 14024 Type I labels are used, the applicant shall provide a copy of the type I label certificate or a copy of the label on the package.

Criterion 55. Used Textiles and Furniture (2 points)

The touristic accommodation service should have a procedure covering the following in accordance with the provisions of the "Communique on Waste Drop-off Centre", which was published in the Official Gazette dated December 31, 2014, and numbered 293222:

- a) all donation activities for all furniture and textiles that reach the end of their usable life within

the touristic accommodation but are still usable. End users shall include employees and charities, or other associations which collect and redistribute goods.

Assessment and Verification:

The applicant shall provide a detailed explanation of how the touristic accommodation fulfils this criterion, together with appropriate supporting documentation (e.g. written procedure including end-user contact details, receipts and records of goods previously used or donated etc.).

Criterion 56. Composting (≥ 3 points)

Wastes originating from areas such as kitchens and restaurants/dining halls/food service areas and areas such as parks, gardens and fields are included in the scope of biodegradable waste. The management of these wastes should be done separately from other recyclable wastes. As stated in the Zero Waste Regulation, brown coloured collection equipment is used in case of separate collection in tea shops, cafeterias, food preparation or food service and similar places where these wastes are intensely generated. These separately collected wastes are given to the collection system established by the local administration if the local administrations have a zero waste certificate and collect the wastes separately.

The touristic accommodation shall separate at least one of the following relevant waste categories from other wastes in order to ensure the processing of biodegradable wastes within the scope of the Waste Management Regulation and the Zero Waste Regulation (1 point for each category, maximum 3 points):

- a) yard waste;
- b) food waste from the food services;
- c) biodegradable products (e.g. disposable items made of corn-based materials);
- d) biodegradable waste produced by guests at their room/accommodation.

Assessment and Verification:

The applicant shall provide a detailed explanation of how the touristic accommodation fulfils this criterion, together with appropriate supporting documentation (e.g. Zero Waste Certificate).

Criterion 57. Wastewater Treatment (≥ 3 points)

- a) If car washing facilities are offered within the touristic accommodation, car washing shall be allowed only in areas that are specially equipped to collect the water and detergents used and channel them to the sewerage system (0.5 points).
- b) The touristic accommodation collects and treats rainwater from the roof and uses it for various purposes (1 point).
- c) The touristic accommodation's two-stage flow separation and reuse of grey water by treating it on-site (1.5 points).
- d) Using the treated water in the landscape irrigation of tourism accommodation by treating the mixed domestic wastewater on-site (2 points).

Assessment and Verification:

The applicant shall provide a declaration of compliance with this criterion, together with appropriate supporting documentation (e.g. photographs for requirement (a) and technical specifications from the manufacturer or the professional technicians responsible for installation, sale or maintenance of the wastewater system for requirement (b), (c), (d)).

OTHER CRITERIA

Criterion 58. No Smoking in Rooms (1 point)

No smoking shall be allowed in guests' rooms or rental accommodations.

Assessment and Verification:

The applicant shall provide a declaration of compliance with this criterion and documentary evidence such as pictures of the signs displayed inside the rooms or rental accommodations.

Criterion 59. Social Policy (≥ 2 points)

The touristic accommodation shall have a written social policy to ensure at least one of the following social benefits for staff (0.5 points for each benefit, to a maximum of 2 points):

- a) time off for education;
- b) free meals or meal vouchers;
- c) free uniforms and workwear;
- d) discount on products/services in the touristic accommodation;
- e) subsidised sustainable transport scheme.

The written social policy shall be updated and communicated to staff yearly. Staff shall sign the written policy at the communication session. The document shall be available at the reception desk to all staff.

Assessment and Verification:

The applicant shall provide a copy of the written social policy duly signed by staff and self-declaration explaining how the above requirements are met. In addition, the competent body may ask for documentary evidence and/or direct random staff interview during the on-site visit.

Criterion 60. Maintenance Vehicles (1 point)

No combustion motor vehicles shall be used for the maintenance of the touristic accommodation.

Assessment and Verification:

The applicant shall provide an explanation of how the touristic accommodation fulfils this criterion, together with appropriate supporting documentation.

Criterion 61. Environmentally Preferable Means of Transport Offer (≥ 4.5 points)

- a) The touristic accommodation shall offer to guests at least one of the following environmentally preferable means of transport (1 point each, to a maximum of 3 points):
 - i. electric vehicles for guests pick up service or for guests' leisure;
 - ii. plugs (charging stations) for electric vehicles;
 - iii. at least 1 bike for every 5 pitches or rental accommodation units or rooms.
 - iv. The touristic accommodation facility shall allocate suitable areas within the permitted areas of the facility for the bicycle path. Bicycle paths might be adjacent to the vehicle roads in the facility, at the road level and without physical separation, unidirectional to the right of the motorway and in the direction of travel. Bicycle paths might also be separated from the vehicle road by a green band, refuge, delineator, step difference and similar physical distances and are applied one or two ways.
- b) The touristic accommodation shall have active partnerships with companies providing electric

vehicles or bikes (0.5 points). 'Active partnership' means an agreement between a touristic accommodation and a company hiring electric vehicles or bikes.

- c) In the touristic accommodation, there must be a bicycle path providing access to all service points of the accommodation (0.5 points) and a connection to the bicycle path network outside the accommodation, if any (0.5 points).

Assessment and Verification:

The applicant shall provide an explanation of how the touristic accommodation fulfils this criterion together with appropriate supporting documentation and with any information to be provided to guests. It will also present the site plan showing where the bike path passes.

Criterion 62. Soil Surfaces (1 point)

At least 90 % of the soil area surface under the management of the touristic accommodation is not covered with asphalt/cement or other sealing materials, which hinder proper drainage and airing of the soil.

Where rainwater and greywater are collected, the unused rainwater and greywater shall be infiltrated on the land.

Assessment and Verification:

The applicant shall provide an explanation of how the touristic accommodation fulfils this criterion, together with appropriate supporting documentation.

Criterion 63. Local and Organic Products (≥ 4 points)

- a) At least two locally sourced and not out of season (for fresh fruit and vegetables) food products shall be offered at each meal, including breakfast (2 points).
- b) At least two products (1 point) or four products (2 points) used in daily meal preparation or sold by the accommodation provider shall have been produced by organic farming methods, as laid down in "Regulation Amending the Regulation on the Principles and Implementation of Organic Agriculture", which was published in the Official Gazette dated January 10, 2018, and numbered 30297.

For the purposes of this criterion, 'local' means within a 100 kilometres radius of the touristic accommodation.

Assessment and Verification:

The applicant shall provide a declaration of compliance with this criterion, together with appropriate supporting documentation. Where organic products are used, the applicant shall provide a copy of the product certificate or a copy of the label on the package.

Criterion 64. Pesticide Avoidance (2 points)

Outside areas under the management of the touristic accommodation shall be managed without any use of pesticides.

Assessment and Verification:

The applicant shall provide a detailed explanation of how the touristic accommodation avoids the pests and manages the outside areas. This shall be checked during the on-site visit.

Criterion 65. Reduction of Environmental Noise (≥ 2 points)

The touristic accommodation should apply the best methods and use the best available technologies within the scope of reducing noise at source, prepare a "Noise Management Plan" in line with the legislative requirements, prevent the spread of noise in the open area to the environment by creating noise barriers, and take the necessary measures for indoor entertainment venues.

Note: Reducing noise in touristic accommodation, especially from entertainment, involves the management of many activities.

Assessment and Verification:

The applicant shall provide the "Noise Management Plan" with a detailed report explaining with relevant photographs what kind of measures have been taken to prevent noise originating from entertainment venues in the facility.

Criterion 66. Additional Environmental and Social Actions (≥ 4 points)

The management of the touristic accommodation shall take actions, additional to those provided for by way of criteria in this Section or in Section A, to improve the environmental or social performance of the touristic accommodation:

- a) If the touristic accommodation has its own beach, the beach must have a "Blue Flag" label (1 point).
- b) Additional environmental actions (up to 0.5 points each, to a maximum of 2 points).
- c) Additional social actions (up to 0.5 points each, to a maximum of 1 point).

Assessment and Verification:

The applicant shall provide a declaration of compliance with this criterion, together with a full description (including documented environmental or social benefits associated with the actions) of each additional action the applicant wishes to be taken into account and a copy of the "Blue Flag" label.